



# AXL-3000 Air Mover

## **3 YEAR LIMITED WARRANTY**

Protege-branded products purchased in the U.S. from authorized distributors include a 3-year limited warranty. Contact Protege to confirm warranty information about your product(s).

This limited warranty covers defects in materials and workmanship in your Protege branded products, purchased in the U.S. ONLY. Local warranty policy (if any) in your country will cover products purchased outside the U.S.

### **Items mentioned but not limited to below are not covered by warranty:**

- (1) Power cord, filters or any other components considered as a “consumable parts” by Protege.
- (2) Normal wear and tear.
- (3) Problems that result, directly or indirectly, at Protege’s sole discretion, from:
  - (3.1) External causes such as accident, abuse, misuse or problems with electrical power supply.
  - (3.2) Disassembling, servicing or modification not authorized by Protege.
  - (3.3) Usage that is not accordant with product instructions stated in Owner’s Manual.
  - (3.4) Failure to follow the product instructions or lack of necessary maintenance stated in Owner’s Manual.

### **If you need additional assistance from Protege, please:**

- (1) Email [info@protege-solutions.com](mailto:info@protege-solutions.com).
- (2) Call Customer Service Department at **317-723-3016**.
- (3) Visit Protege Solutions LLC. at 5858 Thunderbird Road Indianapolis, IN 46236.

Please also have your original proof of purchase and the serial number(s) of your product(s) ready when you contact Protege.

### **If you are instructed to return the unit for service or replacement, please:**

- (1) Request a RMA (Return-Merchandise-Authorization) number.
- (2) Use the original or an equivalent packaging, prepay shipping charges at your own expense to the address provided by Protege, with the RMA number on the shipping label or the packaging.
- (3) Include all the original parts and components.

Protege will inspect, assess and advise the repairs needed and applicable cost, if any. For products under warranty, we will pay to ship the repaired or replaced product(s) to you if you use an address within the Contiguous United States. Otherwise, we will ship the product(s) to you at your own expense.